

# vinfen

helping to transform lives

## FACTS & FIGURES

[www.vinfen.org](http://www.vinfen.org)



|                                   |        |
|-----------------------------------|--------|
| Year Founded                      | 1977   |
| Number of Programs                | 197    |
| Number of Locations               | 160    |
| Total Staff                       | 2,200  |
| Total Persons and Families Served | 6,946* |
| Annual Budget                     | \$100m |

### Number of Programs

|                                      |    |
|--------------------------------------|----|
| Psychiatric Rehabilitation Division  | 97 |
| Developmental Services Division (MA) | 72 |
| Developmental Services Division (CT) | 22 |
| Behavioral Health Division           | 1  |

### Psychiatric Rehabilitation Services

#### Number of persons served:

|  |       |
|--|-------|
| Specialized Residential Services                 | 50    |
| Clinical Programs                                | 720   |
| Community Based Flexible Supports                | 2,648 |
| Psychiatric Clubhouse                            | 506   |
| Program for Assertive Community Treatment (PACT) | 143   |
| Recovery Learning Center (RLC)                   | 81    |
| Transition to Independence (TIP)                 | 139   |

### Developmental Services

#### Number of persons served:

|                                |     |
|--------------------------------|-----|
| Residential                    | 417 |
| Day Habilitation               | 254 |
| Family Support                 | 166 |
| Arts-Based Vocational Programs | 100 |
| Community-Based Day Programs   | 82  |
| Employment Services            | 148 |
| Respite                        | 15  |
| Specialized Services           | 102 |

### Behavioral Health Services

#### Number of persons served:

|                                 |       |
|---------------------------------|-------|
| People Care Clinic (outpatient) | 1,825 |
|---------------------------------|-------|

\* Multiple services may apply.

Vinfen is a leading nonprofit human services organization that provides a comprehensive array of services to adolescents and adults with psychiatric, developmental and behavioral disabilities. Each year, Vinfen supports thousands of individuals in 197 programs in eastern Massachusetts and northern Connecticut.

**Vinfen transforms lives by building the capacity of individuals, families, organizations and communities to learn, thrive and achieve their goals. Our services promote the recovery, resiliency, habilitation and self-determination of the people we serve. As a human services leader, we strive to be the provider, employer and partner of choice.**

## SOME OF THE SERVICES VINFEN PROVIDES

**Community Living:** Vinfen offers a continuum of residential programs, ranging from independent living to highly supervised settings for people with mental illness, developmental disabilities, HIV/AIDS, hearing or vision impairment and other disabilities. Residential services focus on maintaining a true home environment while building skills through supported activities, such as cooking and budgeting.

**Day and Vocational:** Vinfen offers a variety of day and work services, including adult day habilitation, arts-based rehabilitation, pre-vocational training and supported employment. Each program focuses on developing skills and self-esteem.

**Assertive Community Treatment:** Vinfen offers both PACT and Community-Based Flexible Supports (CBFS) services which focus on providing effective rehabilitative and clinical services tailored to the individual needs of persons served.

**Clubhouse:** Vinfen's Webster House program in Brookline, MA, offers a welcoming, supportive clubhouse environment for people with mental illness. Club members share links to opportunities for education and employment and engage in activities that encourage gradual mastery of self-care and social skills.

**Transition to Independence:** The TIP program is a strength-based model designed to support transition age youth and adults between the ages of 14 and 25 achieve their goals. Services and supports are developmentally appropriate and build on individual strengths.

**Family Support:** These services provide case coordination, direct in-home services and financial assistance to help keep families intact.

**Peer Support:** Peer coordinators work in all teams of Vinfen's CBFS and PACT services to bring a unique and effective perspective to help others in recovery.

## COMMITMENT TO QUALITY AND INNOVATION:

### *Vinfen's achievements and activities in quality and innovation include:*

- Receiving three prestigious national Negley Awards for Risk Management from Mental Health Corporations of America
- Adopting and implementing the Balanced Scorecard strategic planning and management system, presenting at national conferences and consulting on the Vinfen model
- Adopting proven and emerging evidence-based practices including Positive Behavior Support, Assertive Community Treatment, Individual Employment and Support for work, computer assisted Cognitive Enhancement Training, Transition to Independence, In Shape Health and Wellness programs, DBT, CBT and others
- Developing specialized services for underserved populations, including individuals with complex medical needs or behavioral challenges and transition age youth
- Achieving positive annual ratings from individuals, families and referral sources indicating high level of satisfaction with services
- Developing an outcomes measurement system which tracks the improvements in recovery, functions and health in persons served, which has received statewide recognition and awards
- Participating in leadership roles in numerous national and statewide provider and government planning initiatives designed to improve systems of care
- Engaging national leaders from prominent academic centers in training and research to improve services

## FINANCIAL STRENGTH AND BUSINESS EFFICIENCY

Vinfen's financial performance and position have been strong and positive throughout its history, confirmed by annual external audits. Vinfen has maintained an investment grade rating for bond debt financing by both Moody's and Standard and Poor's. Vinfen has also been recognized for its proven track record for efficiently managing business practices in order to support services.

## WORKFORCE DEVELOPMENT

### *Vinfen fosters development of its workforce through:*

- A comprehensive in-house training program providing thousands of hours annually to approximately 2000 employees
- Development of special career development programs with community partners including other non profit organizations and community colleges
- Tuition remission and college fee support programs to help staff further their education



## THE VINFEN ADVANTAGE

As one of Massachusetts' leading community health and human services organizations, Vinfen offers a number of competitive advantages, including:

- A reputation as the provider of choice
- The proven ability to serve people with severe, often multiple challenges
- Consumer-driven care which is recovery oriented serving a wide range of disabilities and needs
- State-of-the-art residential programs identified by the National Mental Health Association as a national model program

### VINFEN IS:

- **Accredited by CARF:** In 2008, The Commission on Accreditation of Rehabilitation Facilities (CARF) awarded Vinfen its eighth consecutive three-year national accreditation (the maximum possible).
- **Licensed by the Massachusetts Department of Mental Health:** Vinfen's Psychiatric Rehabilitation Division programs are licensed by the Massachusetts Department of Mental Health.
- **Licensed by the Massachusetts Department of Public Health:** Vinfen's People Care Clinic is licensed through the Mass. Department of Public Health (DPH) and HIV programs are certified under the DPH AIDS Bureau Standards of Care.
- **Certified for Medicaid Rehabilitation Option Billing:** In 2008, Vinfen's Psychiatric Rehabilitation Division was re-certified for Medicaid Rehabilitation Option billing.
- **Certified by the Massachusetts Department of Developmental Disabilities:** In 2008, Vinfen's Developmental Services Division was re-certified for two years by the Massachusetts Department of Developmental Disabilities Survey and Certification Team. DSD day habilitation services are certified by Medicaid.

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